



PEGA RPA – EFILING OF GOOD STANDING CERTIFICATES



About Client

Our client is a leading provider of corporate services to businesses across the world. Headquartered in the United States, our client provides compliance & legal services to Fortune 500 companies and thousands of financial enterprises.

Business Requirement

Our client places orders on behalf of their customers for good standing certificates from relevant state jurisdictions, these orders are placed on the states' websites. Currently, the entire process is manual and our client was keen to automate the process for speed, accuracy, and efficiency. Further, they wanted to add a scheduler to file standings annually without any manual intervention.

Solution Highlights

We proposed an RPA-based application to automate the e-Filing process for requesting the certificates from the state government. Removing test automation flakiness by addressing issues related to test data, automation script development process, best practices related to synchronization and exception handling.

- Delivered next-gen bots for e-filing the good standing certificates
- Created intelligent bots for web scraping the state websites and entering the good standing data
- Integration of bots with Pega BPM
- Ongoing support for interrogation of bots due to changes in state websites

Technology Stack

Pega Robotics, VersionOne

Project Structure

- A scrum team consisting of three developers and one software tester was formed to deliver this project at Evoke's offshore delivery center Offered a Secure & Scalable Test Automation framework to align with client's long-term goals.
- The modules were split into multiple epics, where each epic had related stories

Project Highlights

- Evoke Technologies deployed a highly skilled Pega RPA team for a period of six months
- Our offshore team could operate independently because of the business and domain knowledge

About Us

Evoke Technologies is an innovative information technology services firm offering world-class software solutions. We are a client-centric and relationship-based company with a focus to provide cost-effective software development and support solutions. We are SEI-CMMI Level 3 appraised, ISO 27001 and 9001 compliant IT enterprise that focuses on quality and delivering business value. Incorporated in the year 2003, Evoke Technologies has been actively helping global corporations to innovate and transform their businesses utilizing IT. Our global delivery and engagement models help us to offer affordable long-term software solutions that meet our client's IT challenges and add business value. We constantly innovate and implement new software methodologies to provide our clients with a superior experience.

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