CASE STUDY

PEGA RPA – EFILING OF GOOD STANDING CERTIFICATES

Overview
Our client is the world’s leading provider of business, legal, tax, and digital brand services to global businesses. Founded more than a century ago and headquartered in the United States, they have offices across the United States, Canada, Europe, and Asia-Pacific. Our client provides knowledge-based solutions to Fortune 500 companies and more than 3,000 financial organizations.

Business Requirement
Our client places orders on behalf of their customers for good standing certificates from relevant state jurisdictions, these orders are placed on the states websites. Currently, the entire process is manual and our client was keen to automate the process for speed, accuracy, and efficiency. Further, they wanted to add a scheduler to file standings annually without any manual intervention.

Solution Highlights
Evoke proposed an RPA-based application to automate the e-Filing process for requesting the certificates from the state government.

- Delivered next-gen bots for e-filing the good standing certificates
- Created intelligent bots for web scraping the state websites and entering the good standing data
- Integration of bots with Pega BPM
- Ongoing support for interrogation of bots due to changes in state websites

Technology Utilized
- Pega Robotics
- VersionOne

Project Structure
- A scrum team consisting of three developers and one software tester was formed to deliver this project at Evoke’s offshore delivery center
- The modules were split into multiple epics, where each epic had related stories

Evoke Highlights
- Evoke deployed a highly skilled Pega RPA team for a period of six months
- Evoke’s offshore team could operate independently because of the business and domain knowledge
About Evoke

Evoke Technologies is a global information technology services company providing end-to-end IT services. Incorporated in the year 2003 and headquartered in Dayton, Ohio, Evoke is actively helping global corporations to transform and address critical business issues by applying innovative information technology solutions. With unparalleled experience and comprehensive capabilities across verticals and business functions, we enable businesses to reduce time-to-market and drive transformational growth.

With over 14 years of rich industry experience and 500+ highly skilled technology consultants having an average experience of 5+ years, adds great business value to our clients. We are SEI-CMMI Level 3 appraised, ISO 27001 and 9001 compliant IT enterprise that focuses extensively on quality and delivering business value. Our global delivery and mature engagement models are designed to improve efficiency, governance and bring predictability. We constantly innovate and implement new methodologies, frameworks and best practices giving our clients the winning edge.

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